



Riverside County
Voluntary Organizations
Active in Disaster

A Whole Community Approach

COOPERATION / COMMUNICATION / COORDINATION / COLLABORATION

What is VOAD?

- ▶ A nationwide voluntary community organization founded in 1970, dedicated to disaster assistance and relief
- ▶ VOAD is broken down into national, state, regional and county chapters
- ▶ I represent the Riverside County VOAD chapter

Our goal is to foster efficient, streamlined service delivery to people affected by disaster.

Why do we need VOAD?

- ▶ In the event of a major disaster, government resources will likely be taxed beyond their ability to provide services
- ▶ We learned this after hurricane Camille, which struck the Gulf Coast in 1969 (from which VOAD was founded)
- ▶ We have seen this issue repeatedly, most memorably from the devastation of Hurricane Katrina
- ▶ The collaboration between government entities and volunteer organizations is essential in providing relief to those impacted by disaster

Who can join VOAD?

VOAD is comprised of many entities:

- ▶ Non-profits of all sizes and types
- ▶ Service organizations
- ▶ Businesses
- ▶ Government agencies

What ever service/resource you or your organization offers, VOAD has a place for you!

Our Mission

We foster efficient, streamlined service delivery to people affected by disaster, while eliminating unnecessary duplication of effort, through cooperation in the four phases of disaster:

- ▶ Preparedness
- ▶ Response
- ▶ Recovery
- ▶ Mitigation

Our Mission

We promote communication and collaboration among organizations throughout Riverside County in planning for and responding to disasters in order to:

- ▶ Improve disaster preparedness
- ▶ Increase the effectiveness of our collective response
- ▶ Minimize duplication of resources
- ▶ Provide more efficient services

Core Principles

We practice the “4 C’s” as guiding principles for how we operate and mitigate the impact of disaster.

- ▶ Cooperation
- ▶ Communication
- ▶ Coordination
- ▶ Collaboration

We recognize that these are progressive and based on building and maintaining trusting, mutually capable relationships.

Core Values

- ▶ Our commitment to **caring and compassion** for all people is the foundation for all we do.
- ▶ A coordinated, **inclusive** approach provides the basis for a nurturing environment in which disaster response agencies will flourish.
- ▶ Our work will be accomplished in a **respectful, non-judgmental and non-discriminatory** manner.
- ▶ Trust, mutual respect and **equal partnerships** of community service providers are essential elements of our work.
- ▶ **Providing hope** - making a difference - offering opportunities for true collaboration - are the lifeblood and soul of VOAD.

How does VOAD work?

- ▶ VOAD is an umbrella organization
- ▶ VOAD is a coordinating body for voluntary non-profit and non-governmental organizations
- ▶ In Riverside County, VOAD is activated by County of Riverside Emergency Management Department (EMD)
- ▶ All VOAD activities in a disaster are coordinated through EMD

VOAD Partners

Riverside County VOAD is dedicated to whole community engagement and recognizes that all sectors of society must work together to foster more resilient communities.

Riverside VOAD welcomes partnership with:

- ▶ Government agencies
- ▶ For-profit businesses
- ▶ Foundations
- ▶ Educational and research institutions
- ▶ Associations
- ▶ Other nongovernmental organizations

Our VOAD...

Riverside County VOAD is presently comprised of many member organizations.

Some of our members/affiliate members include:

- ▶ Coachella Valley Disaster Preparedness Network
- ▶ Operation BBQ Relief
- ▶ Salvation Army
- ▶ Simpler Life Emergency Provisions
- ▶ Southern Baptist
- ▶ United Policyholders

Member services include....

- ▶ Case management
- ▶ Donation management
- ▶ Emergency preparedness training
- ▶ Food, clothing and housing assistance
- ▶ Mass care and sheltering
- ▶ Mental health care
- ▶ Short- and long-term recovery
- ▶ Utility assistance

I am a business owner. How can I help?

Business owners and other for-profit entities can join VOAD as affiliate members.

In a disaster, your company or organization may be called upon for goods or services.

- ▶ Do you own heavy equipment? We may need your help for debris removal.
- ▶ Are you a retail business? Goods such as bottled water, radios, tools, blankets, hygiene and comfort items may be needed.
- ▶ Do you own a trade business? Carpenters, contractors, electricians, plumbers and mechanics may be needed.

Disaster mitigation requires all types of goods and services.

ALL OF YOUR IN-KIND DONATIONS ARE TAX DEDUCTABLE!

Membership Benefits

- ▶ Increase your organization's disaster preparedness
- ▶ Utilize volunteers or resources from other organizations so you can respond more effectively to disasters
- ▶ Enjoy learning opportunities from numerous agencies
- ▶ Share services and/or resources with other disaster response organizations
- ▶ Promote your organization and/or business County-wide
- ▶ Network with others dedicated to serving the diverse communities of Riverside County
- ▶ Help support our communities during times of disaster

Your VOAD leadership team

Current Riverside County VOAD Board of Directors:

Carol Crouch: Chair

Jurupa Valley Citizens Corps

Michelle Kelly: Co-Chair

County of Riverside Emergency Management Department

Robert Yturralde: Vice Chair

Team Rubicon

Becky Ewing: Treasurer

United Methodist Committee on Relief (UMCOR)/California Pacific UMC
Annual Conference Disaster Response Taskforce

Thank you for considering
VOAD membership!

*For additional information,
please visit our website:*

<http://www.riversidecountyvoad.org/>

Or e-mail RivCoVOADChair@gmail.com